

## Library

### Mission Statement

The mission of the Riverside Public Library is to provide books and other library resources, promote personal competency in seeking and evaluating information, and present quality programs in a welcoming environment to the residents of the City of Riverside so that they may become productive participants in the literate society.

### Council Priorities Addressed

- Improving Neighborhood Livability
- More Effective Communication with the Public

### Major 2001/02 Priorities

- Open the Casa Blanca Family Learning Center.
- Identify 750 titles to fulfill unmet needs in the collections.
- Complete 4 community assessments of library needs.
- Increase open hours at Main Library Computer Lab by 25 percent.
- Use local media to inform residents about the library with the aim of expanding service.
- Improve customer service by conducting in-service training for all staff.
- Increase number of children participating in Families for Literacy by 10 percent.

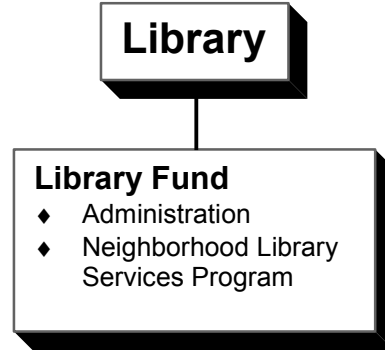
### **Programs and Program Goals**

#### **FY 2001/02**

**Library Administrative Program:** To provide policy direction, administrative support and fiscal management to enable the Department to achieve program outcomes while complying with federal, state, local and other requirements.

**Neighborhood Library Services Program:** To provide library materials, assist library users in seeking and evaluating information, and present quality programs to the residents of the city of Riverside in order that they may enhance their own personal competency and take advantage of lifelong learning opportunities.

## Library



### Description of the Service

The Riverside Public Library supports the circulation of a collection of 500,000 items to over 250,000 registered borrowers. The Library delivers its services through the Main Library and four neighborhood branches: Casa Blanca, La Sierra, Marcy, and Arlington. In addition, three community computing centers are managed by the Library.

The Literacy program actively recruits volunteer tutors to support adult learners and their young families. Other volunteers deliver library materials to incapacitated adults and registered family child care providers through Home Bound Service. The Library enhances local service with reciprocal borrowing agreements through the Inland Library System and Sirculs, a local intertype library network. Charter membership in Library of California, Tierra del Sol Region, extends reciprocal borrowing to intertype libraries statewide.

### Recent Accomplishments

- Completed Technology Plan.
- Completed Master Plan for Library facilities.
- Processed Casa Blanca Branch Library designs through the Planning Commission.
- Library Foundation raised \$100,000 for endowment through Funding the Future campaign.
- Eastside Cybrary Connection recognized as one of 25 exemplary programs nation-wide lessening the Digital Divide.
- Increased participation in summer reading program by 72 percent.
- Hosted 9,643 computer sessions between July and December 2000 at Main Library.
- Distributed 1,600 books to low income parents through Let's Read Program.
- Secured third-year funding for Riverside Local History Resource Center.
- Circulated over 1 million items to 50,000 active borrowers.
- Secured \$500,000 to expand and remodel the La Sierra Branch Library.